

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In application of:	: Group Art Unit:
McIntyre et al.	
Serial No.:	: Intellectual Property Law Department
Filed:	: International Business Machines Corp.
Title: Method, Apparatus and Computer Program Product for Concurrent Phone Call Routing and Data Retrieval in an Enterprise	11400 Burnet Road : Internal Zip 4054 : Austin, Texas 78758

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D. C. 20231

Sir:

Applicants submit herewith patents, publications or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56 (a) exists.

The attached form, PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98 (a)(1).

A copy of each of the items on PTO-1449 is supplied herewith.

Respectfully submitted.



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In Place of FORM PTO-1449 (Modified)

Serial No. _____

Applicant: McIntyre et al.

**LIST OF PATENTS AND PUBLICATIONS FOR
APPLICANT'S INFORMATION DISCLOSURE
STATEMENT**

Filing Date: _____

Group: _____

Atty. Docket No. AUS920030187US1

Reference Designation

U. S. PATENT DOCUMENTS

Examiner <u>Initial</u>	Document <u>Number</u>	Date	Name	Class	Subclass	Filing Date if Appropriate
AA	6,418,210	07/09/02	Sayko	379	142.15	11/29/99
AB	US2002/0191595A1		Mar et al.	370	352	06/13/02
AC	US2002/0181683A1		Mani	379	201.01	05/31/01
AD	US2003/0021290A1		Jones	370	466	07/25/01
AE	US2003/0021403A1		Jones	379	210.02	07/30/01
AF	US2002/0146105A1		McIntyre	379	211.02	04/05/01
AG	US2002/0146104A1		McIntyre	379	211.02	04/05/01
AH	6,408,063B1	06/18/02	Slotte et al.	379	230	10/05/99
AI						
AJ						
AK						

FOREIGN PATENT DOCUMENTS

Examiner <u>Number</u>	Document <u>Date</u>	Country	Class	Subclass	Translation Yes	Initial <u>Initial</u>
AL						
AM						
AN						
AO						
AP						

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

Examiner
Initial

AR
AS
AT
AU

Date Considered:

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.